



Ultra Bodies PTY LTD

24 hour cancelation policy

24 hours notice prior to your scheduled appointment must be given to cancel or reschedule otherwise you may be charged up to 100% of the session cost.

Failure to attend a scheduled appointment within 15 mins of start time without notifying the trainer (known as a “no show”) will result in the session being forfeited and the full cost of the session will be charged.

Late attendance will only be tolerated if you notify the trainer as soon as possible (they may leave if you don't notify them within 15 mins of session start time), just be aware that anytime you are late the time will come off your session. Eg. if you are 10 mins late then you will only get 35 mins of training time instead of 45 mins.

Our trainers will do their best to accomodate you but they often have other clients straight after and may not be able to afford you additional time.

I _____, have read, understood and agreed to the Ultra Bodies PTY LTD cancelation policy.